

# Necessary information for the replacement of sealed units

The steps below will help you gather the information that must be communicated to us to replace the sealed unit of your windows. Please complete this form and return it by fax at 1 800 463-3420 or email.

## 1 Specify the nature of the defect.

Misty sealed glass

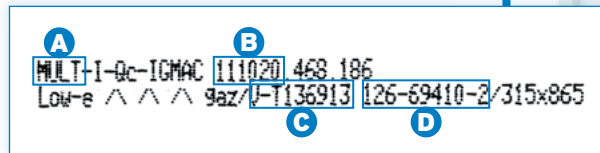
Thermal break (cracked sealed glass)

Other (specify)

## 2 Find the factory codes.

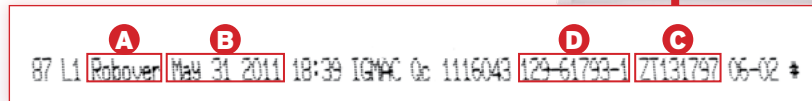
### Multiver sealed unit

In the horizontal spacer bar, at the top.



### Robover sealed unit

In the vertical spacer bar, at the top.



## 3

### Take measurement of sealed unit.

Width by height in millimeters from the inside, in between the mouldings.

Measure only the visible part of the glass you can see.

## Factory Codes

**A** Manufacturer:

**B** Date:

**C** Order Form:

**D** Contract Number:

## Measurements

Width:

Height:

### Why in millimeters?

Metric dimensions (mm) will be more accurate

## Contact Information

Name:

Address:

City:

Telephone:

Email:



Telephone: 418 888-4342  
Toll-free: 1 800 463-1955

[sav@elitewindows.com](mailto:sav@elitewindows.com)

[elitewindows.com](http://elitewindows.com)